#8 11921/19

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Date: January 12, 2004

Jaurie Lamoureux

PATENT

2 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RE APPLICATION OF: DAVID W.J. HOLMES

APPLICATION No.:

09/972,572

FILED:

OCTOBER 3, 2001

FOR: SYSTEM AND METHOD FOR

RECOGNITION OF AND AUTOMATIC CONNECTION USING SPOKEN ADDRESS

INFORMATION RECEIVED IN VOICE MAILS AND LIVE TELEPHONE

CONVERSATIONS

EXAMINER: G. G.

G. GAUTHIER

ART UNIT:

2645

CONF. NO:

5361

RECEIVED

JAN 1 6 2004

Technology Center 2600

Amendment Under 37 C.F.R. § 1.111

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

The present communication responds to the Office Action dated September 12, 2003, in the above-identified application. In accordance with the revised amendment format requested in *Amendments in a Revised Format Now Permitted*, 1267 OG 106.